



Service Industry Transformation Conference 2019 focuses on how to transform your business through innovative systems and processes for business sustainability.

Be inspired by mini service design masterclasses that share on how to create shared values, think fast and ideate faster, and reaching your customers' hearts.

Be motivated by keynote speakers and business owners on their sharing of navigating business challenges.

Be encouraged by showcases from Food Services, Retail and Hospitality sectors on their transformation journeys to be manpower-lean and future ready.

Embark on your transformation journey together with other Food Services, Retail and Hospitality professionals at the Service Industry Transformation Conference 2019.



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